TRAFFIC SAFETY MEAURES ON HANSHIN EXPRESSWAY

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ABSTRACT

This study reports the measures of the Hanshin Expressway to reduce traffic accidents. The Hanshin Expressway Company Limited has accomplished a reduction of more than 1,000 accidents per year, which was the targeted goal of the Traffic Safety Measures Action Program which implemented measures to reduce traffic accident on the expressway over the course of three years beginning in 2007. We have analyzed the effectiveness of the measures implemented in this program. Based on the discussions regarding how to reduce accidents even further through the analysis of causal factors of traffic accidents, the management company is continuing the effort by instituting the Second Safety Measures Action Program.

1. INTRODUCTION

Hanshin Expressway is an urban highway system serving the Kansai region in Japan. Since it began operation in 1964, the system has evolved to now the total length of 242km. Although, at first the number of vehicles as well as the number of traffic accidents on the Expressway increased as the highway system grew, the trend has been stagnant and even started slightly declining since 1998. As of 2009, the number of daily traffic volume on the Expressway is approximately 900,000 vehicles, and the number of accidents is 6,072 per year.

The number of traffic accidents on the Expressway network did not increase significantly for over 20 years since 1980s, mainly due to the fact that a number of measures to reduce accidents have been implemented. Still, in recent years, the numbers of accidents on the Expressway network have been approximately 7,300 per years, which is equivalent to 20 accidents on a daily basis. Hence, the demand for further reduction of accident is considerable. Therefore, the management company instituted “Hanshin Expressway Traffic Safety Measures Action Program (AP) in 2007 to realize a safer, securer and more comfortable highway, reducing the annual number of accidents by 1,000 over the course of three years until 2009.

With the objective to build foundational literature on the accident reduction effort and promotion of consistant implementation of traffic safety measures, this study will analyze performance and achievements of the AP, and hence, extend the discussion on the factors that cause traffic accidents. The remainder of this study is structured as follows:

- An analysis of the accomplishments of the AP and identification of potential improvements
- Discussion on new safety measures toward a next generation AP
- Institution of the second AP
2. TRAFFIC SAFETY MEASURES ACTION PROGRAM (AP)

2.1. An Overview of the AP

The AP identified 30 locations with the worst accident occurrences with the share of 20% of all accidents on the Expressway network during the fiscal year 2005. Targeting a reduction of 1,000 accidents (13%) over three years before the end of FY2009, the
Expressway corporation implemented a series of reduction measures. Figure 2 is a summary of the safety measures on a promotion material prepared for the program, and Figure 3 summarizes the concept employed in the AP.

![Figure 3 – Hanshin Expressway Traffic Safety Measures Action Program (Promotion Material)](image)

**Objective**

1. Reduction of 4 targeted accident types
   - Curved sections; merge/diverge; toll plazas; debris
2. Effective measures based on worst 30 cases

**Goal**

Reduction Target: over 1,000 accidents (13%) as a

**Implementation Period**

from 2007 to 2009

![Figure 4 – Hanshin Expressway Traffic Safety Measures Action Program Concept](image)

2.2. An Analysis of AP Achievements

The number of accidents, which before the AP implementation was 7,293 in FY2007, decreased to 6,072 in FY2009, which accounts for a reduction of 1,221 accidents. Effectively this is equivalent to a reduction in the monetary loss of $2.3 million (losses involving injuries and casualties, property damages and time losses due to congestions triggered by the accidents). Further, the CO₂ emissions due to the congestions also declined by approximately 1,320 ton, or 20%.

A closer look at the statistics of the accident reduction reveals those measures which were effective and others which were not. Table 1 shows the accident reduction by their locations. Safety measures implemented on curved sections and toll plazas reduced accidents by a considerable extent. On the other hand, the numbers of accidents at merging/diverging sections and those involving debris did not achieve significant reduction. The following section will discuss following aspects of the AP: description, effect, and potential improvements.
2.2.1. Safety Measures on Curved Sections (Single Vehicle Collisions)

A large number of single vehicle collisions happened at curved sections, especially under: low traffic volumes (free traffic flow); during night time (low visibility); and under wet conditions. As a part of the AP, the Expressway Corporation implemented such safety measures as anti-slip pavements to increase the slip resistance value, and LED delineators to improve visibility on curved sections. As a result of these measures, the Expressway Corporation was able to achieve a significant reduction of accidents at these locations. The anti-slip pavement was especially effective, reducing the number of accidents by over 80%. Also, LED delineator (multi-type) contributed to reduce accidents during the night time (Figure 5).

While the measures on the curved sections accomplished a substantial reduction of accidents on the Expressway, the analysis revealed possible improvements for further reduction. For example, anti-slip pavements have relatively low durability. Also, the number of accidents at curved sections where the AP measures were not implemented experienced rather increases of accidents. As such, there is a need to continue implementing these safety measures at more locations, and hence, expand the scope of the program by implementing speed reduction measures at sections before the curves.

<table>
<thead>
<tr>
<th>Location</th>
<th>FY2007</th>
<th>FY2009</th>
<th>Δ</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Curve</td>
<td>929</td>
<td>397</td>
<td>-532</td>
<td>-500</td>
</tr>
<tr>
<td>Merge/diverge</td>
<td>347</td>
<td>389</td>
<td>42</td>
<td></td>
</tr>
<tr>
<td>Toll plazas</td>
<td>700</td>
<td>245</td>
<td>-455</td>
<td>-300</td>
</tr>
<tr>
<td>Debris</td>
<td>676</td>
<td>567</td>
<td>-109</td>
<td>-200</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>2,652</td>
<td>1,598</td>
<td>-1,054</td>
<td>-1,000</td>
</tr>
<tr>
<td>No measure</td>
<td>4,641</td>
<td>4,474</td>
<td>-167</td>
<td>-</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td>7,293</td>
<td>6,072</td>
<td>-1,221</td>
<td>-1,000</td>
</tr>
</tbody>
</table>

Figure 5 – Measures to Address Single Vehicle Collisions at Curved Sections and Accident Reduction
(Note: Accident reduction is a comparison of # accidents between 2007 and 2009.)
2.2.2. Safety Measures on Curved Sections (Rear-ending Collisions)

Notorious characteristics of those curved sections where rear-ending accidents frequently occurred include: many happened during the day-time under congested flows; and many were minor accidents under congestions rather than at the tails of congestions. As such, the Expressway Corporation installed LED Traffic Information Boards at or before the curved sections where the number of rear-ending was high, so that drivers could be aware of the risk of rear-ending and also whether there is congestion ahead (Figure 6).

While there were reduction effects on the number of accidents at the locations where LED information boards were installed, rear-ending accidents under congestion happen not only at the curved sections but also throughout the congested flows. Thus, it became evident that installing the LED information boards at only some locations would not necessarily reduce the number of entire accident population. This result suggests that raising drivers’ awareness during sitting on traffic might be effective.

![LED signs](image)

Figure 6 - Measures to Address Rear-ending Accidents at Curved Sections and Accident Statistics (Note: Accident reduction is a comparison of # accidents between 2007 and 2009.)

2.2.3. Safety Measures at Merging/Diverging Sections

While typically merging sections observe rear-ending accidents, diverging sections demonstrate a considerable frequency of minor accidents where vehicles hit another from their sides (“side-by-side). To address the accidents at these locations, the management corporation implemented such measures as installations of LED information boards to raise the drivers’ awareness, reducing the accidents effectively at some of the locations. The Expressway Corporation also simplified information signs and altered the lane-dividing lines to reduce drivers’ confusions, which turned out to be effective (Figure 7).

It should be noted that the analyses of the causal factors of the accidents during the AP implementation were far from sufficient, and safety measures remained only at the level of experiment. Further, the accident reduction was not comprehensive among the entire population of accidents. Therefore, discussions on the effectivity of safety measures, based on detailed understandings of accidents mechanisms, are desired.
2.2.4. Safety Measures at Toll Plazas

A descriptive statistical analysis of accidents occurring at toll plazas show that the largest number of accidents occurred at or around those facilities, rather than before or after the facilities. Notably, a large number of accidents took place at Electronic Toll Collection (ETC)/Cash mixed lanes, typically of which were ETC vehicles rear-ending vehicles paying tolls by cash. Hence, a number of minor, side-by-side collisions and rear-ending collisions took place at areas where ETC lane and cash payment lanes are next to each other.

The Expressway Corporation implemented such safety measures as removing mixed payment lanes (taking into consideration the ETC usage rate) and multi-color painting indicating the ETC lanes. Yet, the numbers of minor collisions before and after toll plazas and rear-ending while passing the toll gates are still substantial. There is a need to continue enhancing these measures to reduce these types of accidents.

![Figure 7 - Measures to Address Accidents at Merging/Diversing sections and Accident Statistics](image)

Note: Accident reduction is a comparison of # accidents 2007 - 2009 at Sakai Rte to Loop Rte Merging.

2.2.5. Safety Measures for Debris-related Accidents

The demand for continuous implementations of safety measures that address accidents caused by debris is large, due to the fact that debris could potentially lead to
serious accidents. The Expressway Corporation has implemented such measures to prevent or quickly address debris as: increased law enforcement activities against overweight commercial trucks and; advocacy activities (banners, promotional DVDs, flyers, websites, newsletters, radio announcements and events at parking areas). Furthermore, the corporation has also reached out to the Japan Trucking Association to ask for their support in promoting compliance with the weight regulation and notifying the management in case of finding/dropping debris on the Expressway. Despite such extensive effort, the reduction in the number of accidents under this category did not reach the target.

Figure 9 - Measures to Address Debris-related Accidents

2.2.6. Action Program Safety Measures Summary
As a result of the measures implemented onto the Expressway facilities through the Action Program, the number of accidents decreased by more numbers than the program target. Yet, there are still as many as 6,000 accidents on the Expressway network per year, and the structural accident prone areas, such as merging / diverging sections, remain to be in need of further actions. The authors recognize the need to continue the discussion on the potential measures to address the unsolved challenges to even further reduce accidents on the Expressway network.

3. ADDITIONAL SAFETY MEASURES PROPOSED BASED ON THE ANALYSIS

3.1. Analyzing the Safety Measures at Merging / Diverging Sections
Most of the locations where the AP safety measures for merging / diverging sections were implemented were located on the Route 1 Loop Line, which has the highest traffic volumes in the entire network and consists of one-way four lanes (Figure 10). It is reasonable to attribute the high occurrence of the accidents to the high traffic volume and also the fact that the Loop Route repetitively merges and diverges with other routes.

It is imperative to understand and recognize the factors that contribute to accidents at merging/diverging sections to reduce accidents. Such degrees of understanding would, however, necessitate analyses of not only the physical attributes of the road (i.e. lane dividing lines, signs, and information boards) but also behavioral analyses of drivers with regards to their psychological conditions and physical traits of the roads. As such, the authors conducted a series of driving tests using eye-mark cameras for the drivers on the Loop Route between Sakai Route and Nishi-Senba Junction, to obtain a detailed data of accident factors. The following section, due to space limitation, will discuss the results of the analysis rather than reviewing the detail of the driving test.

The results of the driving test indicated that one of the major factors leading to rear-ending and minor side-by-side accidents at merging/diverging sections is frequent lane-changing, which is indispensable to drive on a complex system like the Loop Route.
Specifically, a typical distance between a merging entrance and a diverging exit is very short, while the number of lanes is as large as four. There is a significant volume of traffic that enter the Loop Route and proceed to the following diverging exit on the other side of the Expressway. A significant proportion of the drivers demonstrated a tendency to change lanes as soon as they enter the Loop Route, perhaps because they tend to have a desire to save some room of changing lanes before it’s too late. As a result, side-by-side minor collisions are triggered more likely on the Loop Route than anywhere else. In addition, driving on the Loop Route, which is a uniquely complex route (e.g. exits on both sides), drivers experience higher risks to lose attention of the front of the vehicle by excessively focusing on the information signs, eventually causing a rear-ending accident.

These findings suggest potential measures to minimize the risk of drivers to lose attention to the front or to change lanes in an unsafe manner: improvement of the information provision. More precisely, the researchers proposed to encourage reasonable lane changes of the drivers through installing multiple information boards with the colors specific to each route to exit to, and hence, painting the lanes with their destination colors.
3.2. A More Comprehensive View on Safety Measures and Proposal for Improvement

The first generation of the AP achieved a substantial decline in the number of accidents through investing in the measures to address issues particular to locations with higher accident frequencies. To achieve even further reduction, however, the management corporation would need to improve or even alter their approaches of the measures that did not generate desirable outcomes. Hence, it would also be necessary to identify measures that are comprehensible to the entire network (i.e. not just accident-prone zones). Therefore, the researchers continued with the analyses of the accident factors in order to expand the scope of the project to contributing to the traffic safety in a broader context.

3.2.1. Constructing a New Accident Database

Previous analyses of accident factors have been conducted using only an accident database that consisted of variables including: time; location; driver characteristics (e.g. age, gender, driving experience and frequency of the Expressway usage) and; accident characteristics (i.e. rear-ending, single vehicle accidents, and side-by-side collisions).

As the discussions in the previous sections indicate, accidents are caused by various factors including road characteristics, traffic environments and the characteristics of the drivers. Therefore, the existing database is only partial in analyzing the characteristics of accidents at a deeper level. The researchers attempted to address this issue by constructing a more comprehensive accident database. The additional variables in the database are: traffic data (traffic volume, average speed, and presence/absence of congestion); road characteristics (non/linearity, direction, and pavement); weather (precipitation) and; previous implementation of AP measures. The following sections will refer to this new database as “accident DB.” The records in the accident DB are the 26,181 accidents that occurred between April 2005 and December 2008. This database enabled statistical analyses of accident factors, from a wholistic perspective with numerous independent variables.

3.2.2. Obtaining a Standardized Accident Frequencies for Each Highway Section

As the accident DB is constructed by matching the original accident data and other datasets, the records needed to be standardized. This was done by constructing a accident rate for each Expressway section, which is defined by the interval of vehicle
detectors located every 500 meters throughout the Expressway network. This processing enabled a comparison of accident occurrence rates under different conditions, such as characteristics of the drivers, weather and road structure, which used to be impossible because of the differences in the values of denominators of the samples.

3.2.3. A Comparative Analysis of Accidents among Distinct Drivers Characteristics

Figure 13 compares the characteristics of the drivers primarily responsible for the accidents. Apparently, drivers of certain characteristics consist higher shares: below the age 20 and above 70 years old and; occasional drivers, in terms of driving frequency. One could argue, based on the analysis using the accident DB and the section accident rates, that the characteristics of the drivers, road conditions and traffic conditions demonstrate distinct propensities of causing accidents (Figure 13, Table 2).

The researchers labeled a few of the groups with characteristics associated with distinctly higher rates of causing accidents: “youth,” “senior,” “female,” “truck,” and “light users.” These driver characteristics are relevant not only for driving on the Hanshin Expressway but also driving on any other urban highway networks and local streets. As such, the researchers proposed to implement measures such as safety education and information provisions that are catered toward drivers with respective characteristics.

Figure 13 - Characteristics of Expressway Users and Drivers Responsible for Accidents, Comparison

Table 2 - Accident Proclivity Based on Driver Characteristics, Summary

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Accident Proclivity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Youth</td>
<td>-Single vehicle collisions</td>
</tr>
<tr>
<td></td>
<td>-Collisions at curved sections under free traffic flows</td>
</tr>
<tr>
<td>Senior</td>
<td>-Side-by-side collisions under congestions/heavy traffic</td>
</tr>
<tr>
<td></td>
<td>-Rear-ending under congestions</td>
</tr>
<tr>
<td>Female</td>
<td>-Vehicle collisions at merging/diverging sections</td>
</tr>
<tr>
<td></td>
<td>-Accidents on weekends/holidays</td>
</tr>
<tr>
<td>Truck drivers</td>
<td>-Relatively frequent occurrence of vehicle collisions at merging/diverging sections under heavy traffic</td>
</tr>
<tr>
<td>Light users</td>
<td>-Frequent accidents regardless of road structure and traffic conditions</td>
</tr>
<tr>
<td></td>
<td>-Particularly high frequency of single vehicle collisions</td>
</tr>
</tbody>
</table>
3.3. Safety Measures through Directly Approaching Drivers

3.3.1. Traffic Safety Measures through Directly Approaching Drivers

While traditional provision of safety information might have been effective to a certain extent, it is unrealistic to communicate to the drivers the massive amount of information, such as the knowledge derived from accident analyses and know-hows of safety driving long accumulated until today. Also, although Hanshin Expressway Corporation has engaged in promotion activities such as websites, posters, fluers and banners to encourage safe driving, these messages target the entire driver population: the contents have been fairly general and one-directional. Without difficulty, one could assume that there is limitation in such approaches to influence drivers to take these messages as their own issues.

For these reasons, the researchers discussed alternative means to provide information to the drivers, taking into consideration their characteristics and the accidents that they are prone to cause. The objective here is to improve the efficiency of information provision and the effectiveness to change their driving behavior, through reaching out with such emphases as being: individualized; specific and; dual-directional. In other words, the proposed measure will provide information useful for driving specifically in certain traffic conditions on the Hanshin Expressway, relevant to his/her respective characteristics as a driver, and through participatory programs.

It should be noted that the number of daily trips on Hanshin Expressway network is approximately 900,000, and it is difficult to reach out to each single driver one by one. Therefore, the researchers initiated a safe driving assistance project to provide safety information simulataneously to many drivers, through a website “Hanshin Expressway Safety Navi (Han-Kou Safety Navi).” An unique educational program was constructed to be the main contents of the website, referring to the typical test of risk perception and decision making ability and also typical driving aptitude tests (Figure 14). Han-Kou Safety Navi consists of five main contents, representative three of which will be discussed in the following sections: Safe Driving Test Program; Safe Driving Support Program and; a Safety Caution Map.

![Figure 14 - Hanshin Expressway Safety Navi Website Homepage](image)

3.3.2. Building a Safe Driving Test Program

One of the component of the Han-Kou Safety Navi is a safe driving test program, which is designed to enable drivers to recognize his/her own driving characteristics in terms of driving safety consciousness, attitude and the level of judgement. The objective of this program is to raise the drivers’ awareness for driving safety through providing advice based on the respective driving characteristics.
While the contents of this test program is based principally on the driving aptitude test, which is the national standard, the specifics of the test is specialized on the context of Hanshin Expressway. As such, drivers are able to gain knowledge and advice on the driving safety that is necessary and specific to Hanshin Expressway through this program (Figure 15). Furthermore, the advices in this program is carefully designed to draw the attention of drivers by avoiding typical phrases such as "slow down well before curves on rainy days" but provide concrete numbers such as "on rainy days, accidents happen x times more on curves than straight sections." This is so that drivers will recognize the level of risk they face under those conditions. These advices, convincing with numerical values, have become possible because of the newly developed database from which the researchers could estimate the accident rates for Expressway sections. Finally, the program features that the visitors of the website are required to input their personal characteristics and driving history (i.e. accident history) so that further analysis and comparison with the accident DB will be possible.

3.3.3. Building a Safe Driving Support Program

The next component of the Han-Kou Safety Navi is Safe Driving Support Program, which was developed with the objective to enhance drivers' risk perception and decision making ability. The program first provides a movie clip with real driving conditions on the Hanshin Expressway (i.e. curve, merging, diverging, and congestion) and tests the drivers' perception of latent risk when driving.

After the test, this program leads the drivers to a simulation plan of safe driving on the Expressway routes of the drivers' arbitrary choice, letting the drivers to develop a habit of safe driving on the routes that they drive in their real lives (Figure 17).
3.3.4. Providing a Safety Caution Map

Through the Han-Kou Safety Navi, customized maps were provided to the drivers. The researchers constructed “Safety Caution Maps” based on the characteristics of drivers (youth, male, female, seniors and truck drivers) and the types of accidents they are prone to cause (Figure 18). The map provides detailed advises for each cautionary locations, articulating the types of accidents that tend to happen for the each location.

3.3.5. Future Development of the Program

As mentioned above, the Safe Driving Test and Safe Driving Support programs require that the users input their own characteristics. These input data, along with their answers to the questions on the tests, are stored in the database, so that the test and support programs can maintain their reliability by continuous analyses of the population. Therefore, the researchers plan to continue analyzing the data to update the program on a periodical basis, so that the program evolves to serve its objectives.
4. The Second Traffic Safety Measures Action Program

The first generation AP achieved a substantial outcome in reducing the accidents through implementation of safety measures. Yet there remains the unsolved issues of accidents at merging/diverging sections on the complex highway networks. Also, further reductions of accidents would demand implementations of safety measures to address proclivities of drivers of certain characteristics.

Based on the above considerations, the Second Traffic Safety Measure Action Program (the 2nd AP) was established with the following three focus areas:

- Safety improvement of driving environment
- Enhancement of information signs
- Promotion of safe driving

The 2nd AP aims at reducing the number of accidents by 1,000/year, and reduce the number of injury/fetal accidents by 100/year, through implementing the measures from the previous AP with the following enhancements.

4.4.1. Safety Improvement of Driving Environment

The safety measures to improve driving environment, such as increasing the slip resistance values, were considerably effective. The 2nd AP, therefore, will enhance the implementation of such measures as installation of anti-slip pavement and LED delineators (multi-type).

4.4.2. Improvement of Information Signs

One of the challenges that the first generation AP was unable to effectively address was the frequent lane-changes on complex networks such as the Loop Route, and the number of accidents at merging/diverging sections still remains high. Since a large proportion of drivers to cause accidents at these locations are so-called light users, improvements can be expected through facilitating safe driving environment to minimize their sense of insecurity while driving through these Expressway sections. The 2nd AP will implement appropriate traffic control measures such as improving the information signs and lane realignment, so that light users could travel through merging/diverging sections more safely with less anxiety.

4.4.3. Promotion of Safe Driving

While the above two focuses of the 2nd AP primarily address accident prone sections of the Expressway, more comprehensive approaches, including improvements of measures that were ineffective in the previous AP, are necessary to further reduce accidents. Aiming at increasing the drivers’ safety knowledge and awareness of safe driving, the 2nd AP will focus its attention on the distinct accident patterns for different characteristics of the drivers. The 2nd AP implements an additional measure to utilize the website to provide information and driving advice to drivers, catering the appropriate and specific information for respective individual’s characteristics, based on the analyses of the abundant data.
5. CONCLUSION

The Hanshin Expressway instituted the Safety Measures Action Program in 2007 to implement safety measures focusing on accident prone sections of the network, effectively reducing the number of accidents to a considerable degree. The Hanshin Expressway Corporation intends to continue investing in further reduction of accidents by revealing unaddressed safety risks through analyzing the data that became available through the AP. Specifically, the management corporation initiated additional safety measures such as enhancing information signs and opening a web-based service to cater safety training to drivers based on respective characteristics. One could argue that the most valuable achievement of the AP is the scientific process by which specialists and management came together to analyze the result of an initiative, identify possible improvement and proceed to implement the additional measures.

As traffic accidents occur typically as a result of multiple factors, a single safety measure virtually is insufficient to eliminate the risk of accidents. As such, it is imperative to repeat the cycle to implement a measure, not just to be satisfied but also to analyze the results, to identify possible improvements, and to implement additional measures to continue evolving the traffic safety standard of the Expressway network. Therefore, the 2nd AP plays a significant role in the attempt of the Hanshin Expressway Corporation to proceed with the cycle for safety standard evolution.

It is the intent of the researchers to report the program outcomes and analyses results of the 2nd AP at an appropriate occasion.

ACKNOWLEDGEMENT

The authors would like to express their gratitude to the members of the Hanshin Expressway Traffic Safety Committee. Many of the discussions, implementations and achievements can be attributable to their active participation in the discussion and dedicated efforts to implement the proposed measures, to which the authors have utmost appreciation.